

Warehousing & Storage Level 2

The aim of this qualification is to contribute to the skills, knowledge and overall performance of the logistics industry's workforce. It provides a first insight into the principles and processes of warehousing and will aid career progression.

This qualification has been designed for those working in Warehousing and Storage. It provides a first insight into the principles and processes of warehousing and will aid career progression. The Level 2 Certificate in Warehousing and Storage provides an up-to-date qualification that is in line with industry needs and presents an opportunity for individuals to progress to other qualifications.

The qualifications consist of units, each of which has a credit value. In order to achieve the qualification at a particular level, learners must achieve units whose total credit value equals or exceeds that required for that level. Candidates may wish to just complete individual units, accumulate credit and not claim for a specific qualification. A detailed description of the credit values and how they are applied is provided in the qualification structures on the following pages.

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To achieve a Level 2 Certificate the candidate must complete units to gain a minimum of 26 credits. The credit total is made up from:

- 7 credits must be completed from mandatory units
- A minimum of 19 credits must be completed from optional units
- Application of Number L1, Communication L1 & Technical Certificate L1



Qualifications
& Credit
Framework

Unit Titles	Credit Values
Mandatory Units	
Health, Safety and Security at Work	3
Develop effective working relationships with colleagues in logistics operations	4
Optional Units	
Pick goods in logistics operations	3
Wrap and pack goods in logistics operations	3
Place goods in storage in logistics operations	4
Process orders for customers in logistics operations	3
Assemble orders for dispatch in logistics operations	3
Maintain the cleanliness of equipment in logistics operations	3
Keep work areas clean in logistics operations	3
Maintain hygiene standards in handling and storing goods in logistics operations	3
Moving and/or handling goods in logistics operations	4
Use equipment to move goods in logistics operations	3
Use a compact crane in logistics operations	1
Use a forklift side-loader in logistics operations	1
Use a hoist in logistics operations	1
Use an industrial forklift truck in logistics operations	1
Keep stock at required levels in logistics operations	3
Check stock levels and stock records	3
Operate equipment to perform work requirements in logistics operations	8
Receive goods in logistics operations	3
Maintain the safety and security of hazardous goods in logistics operations	6
Process returned goods in logistics operations	3
Sort goods of materials for recycling or disposal	3
Supervise the receipt, storage and dispatch of goods	6
Contribute to the provision of customer care in logistics operations	3
Principles of food safety in logistics	1