

## Definition of NVQ levels – Warehouse and Storage

The following definition provides a general guide to the requirements of the NVQ and Apprenticeship Level 2 qualification.

### Warehouse and Storage Level 2

#### **NVQ Level 2**

##### **Units requirement**

2 Mandatory,  
6 Optional

##### **Apprenticeship**

Application of  
Number L1  
Communication L1  
Technical Certificate L2

The aim of this qualification is to improve skills, knowledge and overall performance in order to progress within the Warehousing industry. It provides insight into the principles and processes of distribution and aid career progression.

The NVQ EDI Level 2 in Warehouse and Storage provides an up-to-date qualification, which is in line with industry needs and presents an opportunity for individuals to progress to becoming team leaders or supervisors.

This NVQ is designed for those people who are involved in the movement of goods, hygiene, customer service or stock control, or in a combination of these areas.

The qualification requires that the learner can carry out a range of work activities in a variety of contexts. Some of these activities need to be complex or non-routine tasks and may be carried out during team tasks. In addition, individual responsibility must be shared.

Completion of NVQ Level 2 in Warehouse and Storage Operations shows recognition of experience in the key areas of:

- Health and safety
- Security
- Hygiene
- Team work
- Stock storage, processing and ordering
- Transferring goods
- Product knowledge
- Communication
- Information technology
- Problem solving
- Customer service
- Personal development